



## POSITION POSTING

Title: Youth Support Specialist  
Location: North Minneapolis or Brooklyn Avenues (Metro Twin Cities)  
Type: Regular (Part-Time and Full-Time) and On-Call  
Hours: Regular and On-Call for 7 a.m. – 3 p.m., 2:30 p.m. – 10:30 p.m., 8 p.m. – 4 a.m., and 10 p.m. – 7:30 a.m. shifts  
Reports to: Program Manager at Minneapolis or Brooklyn  
Avenues Deadline: Open Until Filled

### ORGANIZATIONAL INFORMATION:

The mission of Avenues for Homeless Youth is to partner with youth experiencing homelessness to achieve their dreams.

At its Minneapolis house, Avenues provides shelter and transitional housing with supportive services for homeless youth ages 16 through 20. The same services will be provided at its new location, Brooklyn Avenues. Avenues also coordinates three community and volunteer-based host home programs.

### PRIMARY DUTIES AND RESPONSIBILITIES:

The Youth Support Specialist will provide a positive community environment to help youth heal from the trauma they have experienced and prepare them to secure and maintain stable housing of their choice. Youth Support Specialists ensure youth experience Avenues as a safe, respectful, clean and well-organized environment by:

- Fostering trusting relationships
- Meeting basic needs (e.g., distributing personal care supplies and clothing, preparing meals, etc.)
- Supervising youth and establishing routines
- Coaching independent living skills
- Addressing conflict and responding to crisis situations
- Managing house activities (e.g., answering phone and door, cleaning, conducting intakes, supervising chores, etc.)
- Ensuring activities are communicated and documented.

### KEY PERSONAL CHARACTERISTICS:

- Dependable, relational, non-judgmental, calm in stressful situations, excellent listener and communicator, healthy boundaries, resourceful, organized, multi-tasker, team player, teachable, and positive role model.
- Must be able to engage in difficult conversations about actions and reactions to challenges.
- Willing to examine personal values and explore different perspectives, and adapt to change.

**EXPERIENCE DESIRED:**

- Life or work experience with youth from diverse cultures and backgrounds.
- Training and/or knowledge of harm reduction, trauma-informed care, and strength-based youth empowerment necessary, or must demonstrate curiosity and willingness to learn.
- Understanding of issues related to homelessness, addiction, mental health and domestic violence.
- Experience working with volunteers is a plus.

**MINIMUM QUALIFICATIONS:**

- BA/BS in social work, human services, education, or related field; three-to-five years of related experience and/or training; or the equivalent combination of education, lived and work experience, and training.
- Must be able to lift 25 lbs., possess basic computer skills and be at least 21 years of age.

**HOURS:** Regular positions will have 3 to 4 shifts per week of 8 to 10 hours per shift. On-Call positions must work at least one shift per month.

**COMPENSATION:** \$14.00 - \$16.00 / hour, depending on qualifications and shift, plus benefits for employees regularly scheduled at least 24 hours per week.

**HOW TO APPLY:** Email resume, cover letter, references and information about overnight availability to [cjackson@avenuesforyouth.org](mailto:cjackson@avenuesforyouth.org). Indicate "Youth Support Specialist" in subject line. Or mail to:

Ceejay Jackson  
Avenues for Homeless Youth  
1708 Oak Park Avenue North  
Minneapolis, MN 55411

No phone calls please.

Avenues for Homeless Youth is an Equal Opportunity Employer.  
Persons of color are encouraged to apply.

[www.avenuesforyouth.org](http://www.avenuesforyouth.org) • 1708 Oak Park Avenue North, Minneapolis MN 55411 • 612-522-1690